Employee Training Test-outs Available

Employees will soon have the ability to test out of ALL the courses in the Employee Training Path. Currently, employees can test out of all the WBT courses and all the service seminars:

- Heating, Ventilation and Air Conditioning: S-AC07-09.01SEM
- Brakes, Steering and Suspension: S-SS04-09.01SEM
- Fuel Systems, Exhaust, and Emissions: S-EP08-09.01SEM
- Electrical and Ignition Systems: S-EL06-09.01SEM

Test-outs for the following business seminars will launch at the end of April:
- Business Training: B-CC91-09.01SEM
- e-Business Training: B-SC31-09.01SEM

New WBT Courses

Did you know…?
Our Web-based Training (WBT) curriculum continues to expand!

The following WBT courses are now available on the LMS:

- Steering Systems and Diagnostics: S-SS04-06.01WBT
- Noise, Vibration and Harshness: S-DS11-04.01WBT
- All Wheel Drive/Four Wheel Drive Systems: S-MT03-01.01WBT
- Manual Gearbox and Clutch: S-MT03-02.01WBT
- Engine Mechanical Diagnosis and Measurement 1: S-EM01-01.01WBT
- Engine Mechanical Diagnosis and Measurement 2: S-EM01-02.01WBT
- Multiple Diagnostic Interface (MDI) Familiarization: S-FN00-20.01WBT
- Duramax 6600 Operation, Service and Diagnosis 1: S-EP08-81.03WBT
- Duramax 6600 Operation, Service and Diagnosis 2: S-EP08-82.01WBT
- Waterleak and Windnoise Management: S-DS11-05.01WBT

The following WBT courses have recently been updated. While no content changes were made, there were enhancements made to their navigation and functionality:

<table>
<thead>
<tr>
<th>New Course Name</th>
<th>New Course Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tech 2 Familiarization</td>
<td>S-DS11-01.03WBT</td>
</tr>
<tr>
<td>Hybrid Introduction and Safety</td>
<td>S-EL06-07.01WBT</td>
</tr>
<tr>
<td>Hybrid Vehicles: Theory, Operation and Service</td>
<td>S-EL06-08.01WBT</td>
</tr>
<tr>
<td>Two-mode Hybrid Introduction and Safety</td>
<td>S-EL06-43.01WBT</td>
</tr>
<tr>
<td>Two-mode Hybrid 300V Battery System Theory and Operation</td>
<td>S-EL06-44.01WBT</td>
</tr>
<tr>
<td>Two-mode Hybrid Supporting Systems Theory and Operation</td>
<td>S-EL06-46.01WBT</td>
</tr>
<tr>
<td>2ML70 Transmission Theory and Operation</td>
<td>S-EL06-45.01WBT</td>
</tr>
<tr>
<td>Braking Systems 1</td>
<td>S-BK05-01.02WBT</td>
</tr>
<tr>
<td>Braking Systems 2</td>
<td>S-BK05-02.02WBT</td>
</tr>
<tr>
<td>Supplemental Restraint Systems</td>
<td>S-ST10-02.02WBT</td>
</tr>
</tbody>
</table>

Red/White/Blue Update

For those of you who didn’t know, the training benefit for ACDelco TSS shops has changed: Red level shops now receive one free course enrollment per offered ILT. White level shops receive three free ILT enrollments per offered ILT. Blue level has unlimited free enrollments.

Did you know…?
WBTs and TECHAssists are FREE for all levels.

For January through June, there are currently:
- 1,845 Red Level TSS shops
- 3,745 White Level TSS shops
- 991 Blue Level TSS shops

Come June, participant levels will adjust based on the sixth month average of their ACDelco parts purchases.

More WBT courses will continue to be released throughout the end of March. Check your LMS homepage for the latest releases!
LMS Enhancements
The following improvements will be active in the ACDelco LMS in April:

VCT Integration
Virtual Classroom Training (VCT) will soon be integrated into the ACDelco LMS. In the future, once ACDelco begins developing VCT classes, this integration will allow participants to search for available VCT classes from the course catalog (just as they would for other courses), enroll in the session of their choice, and log-in and interact with the instructor and other participants during the live broadcast (See “Spotlight on: VCT" below for more information.). Once ACDelco begins developing VCT classes, participants will be able to take advantage of this VCT integration.

Medallion Program
The medallion process will soon be automated. This will ensure that the incentives will reach qualified technicians.

Enrollment for Canada
The course enrollment functionality will soon be turned on for ACDelco Canada.

Zip Code Override
This new field will be added to the Add Course Session screen. The Zip Override field will be placed under the State Override field. The schedule search will be based on the zip override. If the field is left blank, the zip code will be based on the selected Training Center.

Always Display Distance Column
The Schedule search results will now display the Distance column.

Modify DM Opportunity Report
This report, which identifies sales opportunities for ACDelco District Managers (DMs) will now include Canadian shops.

For More Information...
If you have questions on the contents of this newsletter or on the ACDelco training curriculum in general, please contact:

Kelli McNulty
ACDelco Curriculum Lead
kelli.mcnulty@raytheon.com
(248) 837-6605

M&R Specialist Meeting Summary
The Maintenance & Repair (M&R) Specialists and regional supervisors met in Grand Blanc, MI the week of March 8th for a series of meetings and training sessions.

Key topics for the week included clarifying roles and responsibilities of the new M&R Specialists, training on the new Global Warranty process, and cross-training on the following new 1-hour modularized seminars:

Traction Control Systems S-BK05-02.01SEM
Antilock Brake Systems S-BK05-03.01SEM
Hybrid Regenerative Brake Systems S-BK05-04.01SEM
Foundation Brakes S-BK05-05.01SEM
Brake Noise Diagnosis and Service S-BK05-06.01SEM
Advanced Variable Valve Timing S-EM01-01.01SEM
Camshaft Variable Lift Systems & Active Fuel Management S-EM01-02.01SEM
Spark Ignition Direction Injection S-EM01-03.01SEM
Homogenous Charge Compression Ignition S-EM01-04.01SEM

Look for these courses to be officially released in April/May 2010.

Spotlight on: VCT
ACDelco will soon offer a new delivery method to its training curriculum: Virtual Classroom Training (VCT).

This new learning technology allows participants to engage directly with the instructor, other participants, etc. over the Internet. The benefit of this technology is to provide virtual instructor-led training to technicians across a large geographical area who may be challenged in attending traditional classroom training due to the nature of the independent service business.

This media can also be used to quickly launch new repair and diagnostic techniques with the added benefit of direct instructor interaction, subject matter experts and other training or engineering experts supporting these broadcasts and providing additional insight into the learning process. More on VCT to come!