

## Professional Service Center Program Tiered Levels

The more ACDelco parts you purchase, the higher the level of support. Ascending through Red, White and Blue levels, you retain the support services from the previous level while gaining new benefits. Level requirements are based on total dollars of annual reported purchases.

Red Level (< \$18,000)	White Level (\$18,000 - \$41,999)	Blue Level (> \$42,000)
<p><b><u>Training</u></b></p> <ul style="list-style-type: none"> <li>• Unlimited web-based training</li> <li>• One student per instructor led course</li> <li>• GM ASEP - Automotive Service Education</li> <li>• Tools and equipment discounts</li> </ul> <p><b><u>Rewards</u></b></p> <ul style="list-style-type: none"> <li>• <i>Up to 5% ACDelco Rewards starting from dollar one with no qualifier</i></li> <li>• <i>Expanded usage</i></li> </ul> <p><b><u>Assurance</u></b></p> <ul style="list-style-type: none"> <li>• Consumer Assurance               <ul style="list-style-type: none"> <li>- Outside 25 miles from the original PSC</li> </ul> </li> <li>• <i>Roadside Assistance</i></li> </ul> <p><b><u>Marketing</u></b></p> <ul style="list-style-type: none"> <li>• Eligible for metal product signage</li> <li>• ACDelco Advantage website</li> </ul> <p><b><u>Marketplace Discounts</u></b></p> <ul style="list-style-type: none"> <li>• GM Vehicle Supplier Discount</li> <li>• Many more...</li> </ul>	<p><b><u>Training</u></b></p> <ul style="list-style-type: none"> <li>• Unlimited web-based training</li> <li>• Up to three students per instructor led course</li> <li>• GM ASEP - Automotive Service Education</li> <li>• Tools and equipment discounts</li> </ul> <p><b><u>Rewards</u></b></p> <ul style="list-style-type: none"> <li>• <i>Up to 5% ACDelco Rewards starting from dollar one with no qualifier</i></li> <li>• <i>Expanded usage</i></li> </ul> <p><b><u>Assurance</u></b></p> <ul style="list-style-type: none"> <li>• Consumer Assurance               <ul style="list-style-type: none"> <li>- Outside 25 miles from the original PSC</li> </ul> </li> <li>• <i>Roadside Assistance</i></li> <li>• <i>Labor Reimbursement</i> <ul style="list-style-type: none"> <li>- <i>Within 25 miles from the original PSC</i></li> <li>- <i>Labor reimbursement for eligible ACDelco installed parts</i></li> </ul> </li> </ul> <p><b><u>Marketing</u></b></p> <ul style="list-style-type: none"> <li>• Eligible for all ACDelco image &amp; signage</li> <li>• ACDelco Advantage website</li> <li>• acdelco.com Locator               <ul style="list-style-type: none"> <li>- Listed on our consumer website</li> <li>- <i>Customizable landing page</i> <ul style="list-style-type: none"> <li>- <i>Add Photos &amp; Recognition</i></li> </ul> </li> </ul> </li> <li>• Internet Leads Tool               <ul style="list-style-type: none"> <li>- Online digital search</li> <li>- Business listing management</li> <li>- Internet Yellow Pages</li> <li>- Mobile search</li> </ul> </li> </ul> <p><b><u>Marketplace Discounts</u></b></p> <ul style="list-style-type: none"> <li>• GM Vehicle Supplier Discount</li> <li>• Many more...</li> </ul>	<p><b><u>Training</u></b></p> <ul style="list-style-type: none"> <li>• Unlimited web-based training</li> <li>• Unlimited students per instructor led course (subject to availability)               <ul style="list-style-type: none"> <li>- With preferred placement</li> </ul> </li> <li>• No Charge Service Information (SI)               <ul style="list-style-type: none"> <li>- Online access to vehicle diagnostic and service repair manuals</li> </ul> </li> <li>• GM ASEP - Automotive Service Education</li> <li>• Tools and equipment discounts</li> </ul> <p><b><u>Rewards</u></b></p> <ul style="list-style-type: none"> <li>• <i>Up to 5% ACDelco Rewards starting from dollar one with no qualifier</i></li> <li>• <i>Expanded usage</i></li> </ul> <p><b><u>Assurance</u></b></p> <ul style="list-style-type: none"> <li>• Consumer Assurance               <ul style="list-style-type: none"> <li>- Outside 25 miles from the original PSC</li> </ul> </li> <li>• <i>Roadside Assistance</i></li> <li>• <i>Labor Reimbursement</i> <ul style="list-style-type: none"> <li>- <i>Within 25 miles from the original PSC</i></li> <li>- <i>Labor reimbursement for eligible ACDelco installed parts</i></li> </ul> </li> </ul> <p><b><u>Marketing</u></b></p> <ul style="list-style-type: none"> <li>• Eligible for all ACDelco image &amp; signage</li> <li>• Eligible for ACDelco image upgrade</li> <li>• ACDelco Advantage website</li> <li>• acdelco.com Locator               <ul style="list-style-type: none"> <li>- Listed on our consumer website</li> <li>- <i>Customizable landing page</i> <ul style="list-style-type: none"> <li>- <i>Add Photos &amp; Recognition</i></li> <li>- <i>Link to your business website</i></li> </ul> </li> </ul> </li> <li>• Internet Leads Tool               <ul style="list-style-type: none"> <li>- Online digital search</li> <li>- Business listing management</li> <li>- Internet Yellow Pages</li> <li>- Mobile search</li> </ul> </li> <li>• Call Tracking Program               <ul style="list-style-type: none"> <li>- Track and record customer calls</li> </ul> </li> </ul> <p><b><u>Marketplace Discounts</u></b></p> <ul style="list-style-type: none"> <li>• GM Vehicle Supplier Discount</li> <li>• Many more...</li> </ul>

Benefits are subject to change.