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| Date: December 12, 2007 | Bulletin Number: 07TSS-211 |
| To: Total Service Support Participants, Independent Service Centers and Alliance Jobber Program Participants | Category: ACDelco News |
| From: John Putnam, Total Service Support Program | Line(s): All |

Subject: December ACDelco News

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December ACDelco News

TSS Advisory Council Message from Bob Stout



Season's Greetings!

'Tis the season to be thankful for all of our blessings, family, friends, and business. For me, Christmas is the time of year to reflect on and be thankful for a healthy and happy family and another successful year in the business. After the holidays, it is time again to plan for the future. I make my list then check it twice.

Keeping up with technology is a daunting task, but it has become a requirement in order to survive in the automotive industry. Independent repair shops face a tougher challenge and having your shop computerized is becoming a must today. A majority of the population is at or near a computer throughout their day. The need for a website is just as important for your business because this could be your first line of communication for the consumer looking online for a repair shop in your area. I strongly believe that having a website shows the on-line shopper just how advanced you are, and this could be a deciding factor for a consumer in looking for a state of the art repair facility.

Technicians also need to be kept up-to-date with ever-changing technology. The internet will help your technicians properly diagnose a vehicle quickly and accurately in a profitable amount of time. With parents on the go, taking the kids to soccer practice or a child off at college and depending on their vehicle, customers are even more pleased when we stay on the top of technology because it allows them to have their vehicles diagnosed quickly and returned in a timely fashion. Forming a good relationship with your supplier and ACDelco could be a new beginning to the New Year. ACDelco offers this support to any repair facility willing to make a commitment to quality via the Total Service Support (TSS) Program. WISE, WIP, and MechanicNet are just a few of the supporting tools that help assist TSS accounts in staying on the cutting edge of technology. Ask your ACDelco sales representative how to get more information on all of technology and e-business offerings from ACDelco.

Finally, I recently had the opportunity and honor to sit with the ACDelco management and other TSS Advisory Council members to discuss and plan business strategies for 2008. As I sat at the table I found myself totally immersed in energy that I have never felt before. ACDelco is truly committed in helping our businesses excel into the future. Listening to the advice of what others have to offer is the most valuable lesson I have learned in my career. ACDelco has shown me the way to business growth through marketing, training (for both management and technicians), customer retention, and image. We – TSS participants will continue to put our trust in "The Pros Who Know" as we all head into another successful year for TSS.

Sincerely,

Bob Stout
Owner, Fuerst Automotive
Broadview Heights, OH

Product

ACDelco's New Beam Wiper Blade with Spoiler Line

ACDelco announces availability of the new Beam Wiper Blade with Spoiler product line. Like ACDelco Beam Wipers released last year, these new blades are constructed of spring steel to conform to the Windshield's shape for improved wipe quality. In addition, an aerodynamic spoiler has been added to help reduce wind lift and enhance styling.



Coverage is available for most vehicles on the road including several newer vehicles equipped with specialty arms.

ACDelco Air Conditioning Line 15 Product Line Expansion

ACDelco is pleased to announce the addition of four Reman Compressor part numbers that fit Saturn SL-Series and S-Series vehicles.

| ACDelco # | GM # | Description | Application | FY-LY |
|-----------|----------|----------------------------|-------------|-------|
| 15-21732 | 19145168 | Reman Compressor w/ clutch | Saturn SL | 94/98 |
| 15-21733 | 19145169 | Reman Compressor w/ clutch | Saturn SL | 99/02 |
| 15-21734 | 19145170 | Reman Compressor w/ clutch | Saturn L | 00/04 |
| 15-21735 | 19145171 | Reman Compressor w/ clutch | Saturn L | 00/05 |

ACDelco E.O.S. (Engine Oil Supplement) Assembly Lubricant

ACDelco announces our new E.O.S. (Engine Oil Supplement) Assembly Lubricant, part number 10-4021 (part number 88862587). This product replaces part number 10-106. ACDelco E.O.S. Assembly Lubricant is specifically formulated as an engine assembly lubricant that provides outstanding protection against run-in wear and piston scuffing, as well as run-in camshaft lube and lifter scuffing resulting from insufficient lubrication.

Original Equipment Brake Rotors 177-859 and 177-860

OE part numbers 177-859 and 177-860 will not be available temporarily due to inventory constraints. Please use DuraStop part numbers 18A952 and 18A928 in the short term for warranty replacement.

New ACDelco Professional Battery 94R6YR

A new battery 94R6YR has been added to the ACDelco Professional battery lineup. The 94R6YR is the warranty replacement battery for the 2008 Buick Lucerne, Cadillac DTS and Pontiac G8. In addition, the battery covers Chrysler/Dodge and Jeep applications, as well as European makes including Audi, BMW and VW.

Programs/Promotions

ACDelco's "Navigate your Succe\$\$" Promotion

Effective January 1–April 30, 2008, TSS customers will have an opportunity to earn the hottest personal navigation devices with ACDelco's "Navigate your Succe\$\$" promotion. ACDelco will award hundreds of prizes to top Total Service Support (TSS) accounts based on their incremental purchases of ACDelco products from January 1–April 30, 2008. Prizes include the Garmin nuvi 260, eTrex Venture HC and Forerunner 101.



ACDelco will determine each TSS's 4-month base objective and their corresponding program level. This will be determined by averaging the account's ACDelco monthly purchases, as reported through the EY Rewards database from January–November, 2007 and multiplying by 4. Based upon the account's program level, the top accounts with the greatest dollar increase over their 4-month objective made January 1–April 30, 2008 will win the award listed.

After we award the accounts with the top dollar increase, we will award the top accounts with the greatest percent increase over their 4-month objective for purchases made January 1–April 30, 2008. An account can either win for dollar increase or percent increase, but not for both.

Additionally, if an account does not win a Grand Prize award, they may still qualify for a Consolation Prize as long as they achieve the growth objective of their program level. TSS's are eligible to win only one prize in this promotion; they can not win a Grand Prize award and a Consolation Prize.

All prizes will be shipped via FedEx (signature required) to the "Business Owner" at the "Business Address" that is on file with ACDelco's Customer Records.

| TSS Program Level | 4 Month Base Objective (2007 Monthly Average X 4) | Grand Prize Awards | Number of top accounts to receive awards | | Consolation Prize Objective | Consolation Prize Award |
|-------------------|---------------------------------------------------|-------------------------------------|------------------------------------------------------------|-----------|------------------------------------------------------|---------------------------------|
| Gold | \$18,000 + | Garmin™ nüvi 260 GPS (Top 60) | Top 30 for \$ increase first, then top 30 for % increase | OR | 15% Incremental Increase over 4 Month Base Objective | \$50 Best Buy™ Gift Certificate |
| Silver | \$12,000 – \$17,999 | Garmin™ nüvi 260 GPS (Top 40) | Top 20 for \$ increase first, then top 20 for % increase | | 20% Incremental Increase over 4 Month Base Objective | \$35 Best Buy™ Gift Certificate |
| | | Garmin™ eTrex Venture HC (Next 100) | Top 50 for \$ increase first, then top 50 for % increase | | | |
| Bronze | \$6,000–\$11,999 | Garmin™ nüvi 260 GPS (Top 20) | Top 10 for \$ increase first, then top 10 for % increase | | 25% Incremental Increase over 4 Month Base Objective | \$25 Best Buy™ Gift Certificate |
| | | Garmin™ Forerunner 101 (Next 350) | Top 175 for \$ increase first, then top 175 for % increase | | | |

Qualifications

- All ACDelco TSS program participants will be automatically enrolled. Only purchases as reported through the EY Rewards database will be counted.
- KFLT accounts are not eligible for this promotion.

General Information

- Customers who receive an award from the ACDelco Navigate your Succe\$\$ promotion MAY NOT receive an award from the Spring ePromotion. Those customers who receive an award from the Navigate your Succe\$\$ promotion will be removed from the award list for the Spring ePromotion (bulletin # 07D-200).
- Reported and approved TSS purchases from all DDGs and Jobbers will count toward an account's totals. All reported purchases are subject to audit by ACDelco.
- New TSS participants with less than a 6 month Rewards purchase history will be assigned a base objective of \$6,000 for the four-month promotion period. TSS Accounts that have less than the minimum objective will automatically receive a base objective of \$6,000.

- Participant program levels and base objective will be posted on www.acdelco.programhq.com starting JANUARY 1, 2008. Final results will be announced by May 30, 2008.
- Grand Prize and Consolation Prize winners must show positive growth by exceeding their four-month base objective.
- ACDelco may change or discontinue this promotion at any time with 30 days written notification.
- Participants cannot substitute earned award for another.
- ACDelco reserves the right to change prize for equal value.
- ACDelco is not responsible for any federal, state or local taxes that may be applicable on any segment of this promotion.
- Once placed in a program level, accounts cannot "move up" to the next level award.
- Garmin and Best Buy are not sponsors of this promotion.

WIP/WISE Spring ePromotion



Effective January 1 – April 30, 2008, WIP/WISE customers will have an opportunity to earn Amazon.com or Omaha Steak Bucks certificates during the Spring ePromotion. ACDelco will award prizes based on incremental purchases of ACDelco products made through WIP and/or WISE from January 1–April 30, 2008.



ACDelco will determine each WIP/WISE customer's base objective and their corresponding program level. This will be determined by averaging the account's ACDelco WIP and/or WISE purchases from January–October 2007 and multiplying by 4. Based upon the account's program level, the top accounts with the greatest dollar increase over their 4-month objective made between January 1–April 30, 2008, will win the award listed.

After we award the accounts with the top dollar increase, we will award the top accounts with the greatest percent increase over their 4-month objective for WIP and/or WISE purchases made January 1–April 30, 2008. An account can either win for dollar increase or percent increase, but not for both.

Additionally, if an account does not win a Grand Prize award, they may still qualify for a Consolation Prize as long as they achieve the growth objective for their program level. Accounts are eligible to win only one prize in this promotion; they cannot win a Grand Prize award and a Consolation Prize.

All prizes will be shipped electronically to the e-mail address that is provided during the registration for this promotion.

| Program Level | 4 Month Base Objective (2007 Monthly Average X 4) | Grand Prize Awards | Number of top accounts to receive awards | | Consolation Prize Objective | Consolation Prize Award |
|---------------|---------------------------------------------------|-----------------------------|----------------------------------------------------------|----------------|------------------------------------------------------|-------------------------|
| Gold | \$18,000 + | \$300 Amazon.com™ Gift Cert | Top 10 for \$ increase first, then top 10 for % increase | O R | 15% Incremental Increase over 4 Month Base Objective | \$50 Omaha Steak Bucks® |
| Silver | \$12,000 - \$17,999 | \$300 Amazon.com™ Gift Cert | Top 5 for \$ increase first, then top 5 for % increase | | 20% Incremental Increase over 4 Month Base Objective | \$30 Omaha Steak Bucks® |
| | | \$150 Amazon.com™ Gift Cert | Top 15 for \$ increase first, then top 15 for % increase | | 25% Incremental Increase over 4 Month Base Objective | \$20 Omaha Steak Bucks® |
| Bronze | \$6,000 - \$11,999 | \$300 Amazon.com™ Gift Cert | Top 5 for \$ increase first, then top 5 for % increase | | | |
| | | \$75 Amazon.com™ Gift Cert | Top 50 for \$ increase first, then top 50 for % increase | | | |

Qualifications

- **BEGINNING JANUARY 1**, WIP/WISE customers **MUST REGISTER** from a link that will be located on their WIP/WISE promotional screen.
- Promotion is available only to those WIP/WISE customers that **REGISTER**. Please note: New Vehicle Dealerships are **EXCLUDED**.
- **ONLY** purchases (net of returns) made through WIP and/or WISE will count. Purchases made **OUTSIDE** WISE or WIP will not count toward qualifying purchases.
- All ACDelco automotive parts product lines will count.

General Information

- Customers who receive an award from the ACDelco Navigate your Succe\$\$ promotion (bulletin # 07D-199) **MAY NOT** receive an award from this promotion. Those customers who receive an award from the Navigate your Succe\$\$ promotion will be removed from the award list for this promotion.
- Registered customers will see their individual program level as well as their current standings (updated daily) from their WIP/WISE promotional screen.
- New WIP and/or WISE customers who do not have a 4 month purchase (either via WIP, WISE or eSmart) history will be automatically placed within the **BRONZE** program level.
- Participants cannot substitute earned prize for another.
- ACDelco reserves the right to change prize for equal value.
- ACDelco is not responsible for any federal, state or local taxes that may be applicable on any segment of this promotion.
- Once placed in a program level, accounts cannot "move up" to the next level award.
- Amazon.com and Omaha Steaks are not sponsors of this promotion.
- A copy of the "official rules" of the ACDelco WIP/WISE Spring ePromotion can be found on acdelcotechconnect.com.
- ACDelco may change or discontinue this promotion at any time with 30 days written notification.

Wii Wish you a Happy Holiday Promotion Winners

ACDelco would like to congratulate the 1,425 winners of the Wii Wish you a Happy Holiday Promotion. Below is a list of the customers that won the hot gift of the holiday season, the Nintendo Wii! To obtain a complete list of winners go to acdelcoprogramhq.com.



| TSS/KFLT | Account Name | City | State |
|----------|----------------------------------|---------------|-------|
| TSS | 60 MINUTE TUNE | Granada Hills | CA |
| TSS | ALLEN'S AUTOMOTIVE & TOWING INC. | Livermore | CA |
| TSS | ATLANTIC CAR CARE | Wilmington | NC |
| TSS | AUSTIN AUTO REPAIR CENTER | North Mankato | MN |
| TSS | AUTO AIR OF OKLAHOMA | Oklahoma City | OK |
| TSS | AUTO MASTERS, INC. | Ellensburg | WA |
| TSS | AUTOCARE & QUICK LUBE | Wake Forest | NC |
| TSS | AUTOMOTIVE SALES & SERVICE | Mccook | NE |
| TSS | BALLARD SERVICE CENTER | Fort Worth | TX |
| TSS | BATTERY ASSIST | Phoenix | AZ |
| TSS | BATTERY CENTER INC | Arlington | TX |
| TSS | BAY AREA TIRE & SERVICE CENTER | Annapolis | MD |
| TSS | BAY AREA TIRE GOODYEAR | Severna Park | MD |
| TSS | BECKERS MOBIL | Beecher | IL |
| TSS | BERGER AUTO PARTS & SERVICE | Fort Wayne | IN |
| TSS | BEST ONE TIRE AND SERVICE | Princeton | IN |
| TSS | CASTRO VALLEY UNION 76 | Castro Valley | CA |
| TSS | CLINTON AUTO SERVICE | Clinton | NY |

| | | | |
|------|-----------------------------------------|------------------|----|
| TSS | CORDELL'S STANDARD OF EXCELLEN | Holmen | WI |
| TSS | COTSWOLD AMOCO | Charlotte | NC |
| TSS | DEMO'S AUTOMOTIVE CENTER | Houston | TX |
| TSS | DOWNTOWN AUTO SERVICE | Green Bay | WI |
| TSS | EAGAN TIRE & AUTO | Eagan | MN |
| TSS | FLEMING TIRE & AUTO SERVICE | Mars | PA |
| TSS | FULLERS SERVICE CENTER | Hinsdale | IL |
| TSS | GREEN PARK AUTOMOTIVE | Saint Louis | MO |
| TSS | HALL COMMERCIAL AUTO REPAIR | Bakersfield | CA |
| TSS | HENRY CHIN'S AUTO CARE | Berkeley | CA |
| TSS | HUSKEY AUTO ELECTRIC | Boise | ID |
| TSS | JIM STONE'S SERVICE INC. | Elkhart | IN |
| TSS | K. C. MARTIN AUTOMOTIVE SERVICE | Lynnwood | WA |
| TSS | KRAHLER'S PARTS & SERVICE | Fessenden | ND |
| TSS | LASATER AUTO, INC. | O Fallon | MO |
| TSS | LONG MEADOW EXXON | Hagerstown | MD |
| TSS | LOU'S CAR CARE CENTER | Baldwinsville | NY |
| TSS | MAC'S AUTO ELECTRIC | Vineland | NJ |
| TSS | MARATHON AUTO | Traverse City | MI |
| TSS | MEL ROTH OIL CO., INC. | Hazen | ND |
| TSS | MIKE'S PLUM STREET AUTOMOTIVE | Olympia | WA |
| TSS | MOONEYHAN'S AUTO SERVICE | West Columbia | SC |
| TSS | NEW HOPE AUTOMOTIVE | New Hope | MN |
| TSS | PEPPER'S LEMONT AUTO CARE | Lemont | IL |
| TSS | PLOENER'S AUTOMOTIVE | Wilmington | DE |
| TSS | RAD AIR COMPLETE CAR CARE | Westlake | OH |
| TSS | SANFELIPPO AUTO REPAIR | Milwaukee | WI |
| TSS | SATTERFIELDS' AUTO TECH SERVICE | Decatur | AL |
| TSS | SPITFIRE AUTOMOTIVE | Phoenix | AZ |
| TSS | STEED ALIGNMENT & BRAKE | Buena Park | CA |
| TSS | TRANZ CONNECTION | Toms River | NJ |
| TSS | UNITED AUTO SALES & SERVICE | Waterbury | CT |
| TSS | WECO EQUIPMENT CO. | Long Beach | CA |
| TSS | WESTSIDE AUTO PROS | Clive | IA |
| TSS | WILBUR JAMES TIRE & BATTERY | Waycross | GA |
| TSS | WILLIAMS AUTO ELECTRIC, INC | Orangeburg | SC |
| KFLT | AVIS RENT-A-CAR | Los Angeles | CA |
| KFLT | FLEET SERVICES INC | Chicago | IL |
| KFLT | KS INDUSTRIES LP | Bakersfield | CA |
| KFLT | PRINCE GEORGE'S COUNTY FLEET MANAGEMENT | Capitol Heights | MD |
| KFLT | SUPERIOR FLEET SERVICES | Tyler | TX |
| KFLT | WALT DISNEY WORLD | Lake Buena Vista | FL |

Catalogs

New 2007 ACDelco Catalogs Released

ACDelco announces the release of the following new 2007 catalogs. Bulk quantities of these catalogs were shipped to Distributors beginning November 12, 2007.

- 2007 ACDelco Chassis Parts Universal-Joints, Off Road Industrial and Agriculture Catalog (45A-201-07)
 - This catalog supersedes 45A-201-03. This catalog contains updated information for off road, industrial and agricultural applications.
- 2007 ACDelco Chassis Parts Coil Springs Catalog (45A-110-07)
 - This catalog supersedes 45A-110-06. This publication contains updated coil springs application information.

TSS Acknowledgements

Mike's Auto Tech of Glendale, Arizona, Celebrating their 20th Anniversary



Mike's Auto Tech of Glendale, Arizona, established in 1988, will be celebrating their 20th anniversary in February 2008. Owners Mike and Kathy Draskovic signed up with ACDelco in the very beginning. Mike attended his first ACDelco training in 1977 while employed at a Chevy dealership in Pennsylvania.

For the 6th year in a row, Mike's Auto Tech was awarded the AAA Top Shop award. Only 2 other shops in the Phoenix metro area have achieved this prestigious award for 6 years running. Kathy and her 1968 Camaro RS 327 are featured in the 2008 ACDelco "Pride of the Pros" calendar. We fondly call her "Miss April."

Training

ACDelco Training Classes Now Available

ACDelco's award winning training classes are now available by visiting www.acdelcotechconnect.com. Click on the Training tab for a complete menu and description of available training opportunities. The following new courses and Tech Assists will be available by the end of the year.

Instructor-Led Courses

- Automotive Air Induction and Fuel System Diagnosis
- HVAC Control System Operation and Diagnosis
- Automotive Air Conditioning: Advanced Refrigerant System Diagnostics

Tech Assists

- VSES System Operation
- Installing Heated Seats - Acadia, Enclave and Outlook
- Flex Beam Technology Terminal
- 6.6 Duramax Diesel Injector Programming
- Tire Pressure Monitoring (TPM) System Diagnostics
- Vehicle Data Recorder

Ongoing education is the key to staying on top of rapidly changing vehicle technology and the success of your business, so register for a class, launch a web-based class, or check the first quarter 2008 training schedule today!

ACDelco Recognizes the Importance of Training Technicians

ACDelco recognizes the importance of training technicians and shop owners so they can keep up-to-date with the rapid changes in the automotive aftermarket. To continue to meet – or exceed – these technicians' and shop owners' needs, ACDelco has enhanced its industry-leading training offerings in 2007, as outlined in a recent press release issued at AAPEX (http://acdelcotechconnect.com/html/wn_training_classes.jsp).

Most recently, ACDelco has added two new marketing seminars based on customer feedback we received; both are aimed at helping shop owners and other personnel differentiate their service centers from others in the area to provide a competitive edge.

Now available through ACDelco's LMS (Learning Management System), "Marketing 101 – Creating a Plan" and "Making the Connection" are ½ day (four hour) or evening, instructor-led seminars. "Marketing 101" helps shop owners develop the framework for a marketing plan, including understanding the local market, competition, and customer as well as setting a budget and goals. "Making the Connection" helps shop

personnel recognize the significant role females play as customers in the automotive maintenance and repair business and determine if changes are needed to attract and retain them.

Within the ACDelco LMS, search for “B-CC61-10.01SEM – Marketing 101 – Creating a Plan” or “B-CC60-10.01SEM – Making the Connection.”

Two new simulations also are available through the ACDelco LMS: “Brake System Diagnostic Challenge” and “Electrical System Diagnostic Challenge.” These simulations, that enable technicians to reinforce their diagnostic techniques, are fully interactive and replicate the diagnostic process technicians already use. Each seminar’s virtual tools aid in the diagnostic and repair process.

Within the ACDelco LMS, search for “challenge” or use “SIM” in the course number field. Two additional simulations – “HVAC System Diagnostic Challenge” and “Engine Performance Diagnostic Challenge” – are expected to be launched in 2008.

ACDelco training – including these new seminars and simulations – is available at no additional charge to ACDelco TSS program participants and ACDelco Key Fleet members. Now, non-participants / members can also purchase classes by visiting acdelcotechconnect.com for more information; once they’re aware of all that’s available, they’re sure to want join one of our programs!

In the News

ACDelco in the News

Here are just some of the places where ACDelco has appeared in the news recently. Links are included where coverage has been posted online:

October 2007

- *Counterman* magazine: ASCO Parts Pro Named Counter Pro of the Year. Congratulations to Scott Flowers, assistant manager and counterman, named Counterman’s “2007 Counter Professional of the Year.” Flowers works for Auto Supply Co., an ACDelco DDG member that has 19 branch locations and two distribution centers throughout North Carolina and Western Virginia.
- *journalnow.com* (online partner of *Winston-Salem Journal*) – Business Milestones: Scott Flowers was named *Counterman* magazine’s 2007 Counter Professional of the Year: http://www.journalnow.com/servlet/Satellite?pagename=WSJ/MGArticle/WSJ_BasicArticle&c=MGArticle&cid=1173353276016
- *Tire Review* magazine: ASCO Parts Pro Named Counterman's 2007 Counter Professional of the Year, Presented by Affinia: <http://www.tirereview.com/default.aspx?type=wm&module=4&id=2&state=DisplayFullText&item=9374>
- *MOTOR* magazine: ACDelco’s Winter Routine Maintenance promotion
- *Motor Age* magazine: ACDelco Oxygen Sensors – profile on this product
- *Undercar Digest* magazine: ACDelco Announces Winter Routine-Maintenance Promo
- *Motor Age* magazine: Hulkamania runs wild at the strip (also contains mentions of the Drive to Win promotion and TSS Honorary Pit Crew): <http://www.search-autoparts.com/searchautoparts/CARS/Hulkamania-runs-wild-at-the-strip/ArticleStandard/Article/detail/468477?contextCategoryId=43543>
- *Styling & Performance* magazine: ACDelco joins forces with ASE to give consumers confidence in automotive repair: <http://www.search-autoparts.com/searchautoparts/CARS/ACDelco-joins-forces-with-ASE-to-give-consumers-co/ArticleStandard/Article/detail/468924?contextCategoryId=43543>

November 2007

- *Aftermarket Business* magazine: Suppliers Stand on Firm Footing: Even in today's sometimes rocky industry, business for hard parts makers remains as solid as the products they sell. ACDelco Marketing Director Nancy McLean comments on ACDelco's strong distribution force and presence: <http://aftermarketbusiness.search-autoparts.com/aftermarketbusiness/Features/Suppliers-stand-on-firm-footing/ArticleStandard/Article/detail/465115>
- *Aftermarket Business* magazine: 13th Annual Automotive Aftermarket Global Design Awards. ACDelco received a Gold Award in the Merchandising / Display category for the "Pros Who Know" healthcare campaign: <http://aftermarketbusiness.search-autoparts.com/aftermarketbusiness/data/articlestandard//aftermarketbusiness/432007/466983/article.pdf>
- *Aftermarket Business* magazine: Counter Intelligence – Tips for Selling Steering, Suspension and Chassis: <http://aftermarketbusiness.search-autoparts.com/aftermarketbusiness/Store+Operations/Tips-for-selling-steering-suspension-and-chassis/ArticleStandard/Article/detail/465139>
- *aftermarketNews.com*: Car Care Council Women's Board Announces 2007 Automotive Communications Award Recipients. ACDelco took home three honors: <http://www.aftermarketnews.com/WB-aca-winners.html>
- *The Daily Herald* (Chicago, Il.): Progressive Auto unveils new tool: Joint announcement with ACDelco to announce R.O. Writer as one of ACDelco's newest eBusiness vendors: <http://www.dailyherald.com/story/?id=63415>